



SUMMIT 2017

BC Health Organization Information Governance

BCHOIG is hosted by:



HIM is a department of Providence Health Care.

Speaker Biographies



Yoel Robens-Paradise, MPA

Vice President, PHC Clinical & Systems Transformation and Health Information Management

Yoel is driven by integrity, excellence, and innovation. He is an executive sponsor for the CST project, Canada's largest electronic health record enabled transformation, and is also VP for all HIM operations at Vancouver Coastal Health, Provincial Health Services Authority, Providence Health Care and the Fraser Health Authority (approximately 1500 staff at 36 facilities).

He is an experienced, forward-thinking leader, committed to person-centered care, collaborative teamwork and delivery of best practice services. He is passionate about strategies that improve quality, efficiency and integration of services across the continuum of care; and using data to drive person-centered and population-based health system decisions.

Yoel received his Masters in Public Administration and Health Policy from Columbia University in 1992 and a triple major bachelors of arts from University of Wisconsin Madison. He has spoken at numerous conferences on a variety of topics including Health Information Management, Business Transformation, Electronic Health Records, Outcomes Measurement and Health System Design.



Susan Romeo-Gilbert

Instructor - School of Business/ Information Management, Capilano University

Susan has over 28 years of experience in Business and the IT Industry, including a variety of industrial sectors such as Higher Education, Telecommunications, Utilities, Government, Oil and Gas, Finance, Banking and Trade, having worked in the Caribbean, UK, USA and Canada. She holds a postgraduate certificate in Executive Management Program (EMP), from Simon Fraser University. She also holds a Master of Science Degree in Geographic & Geodetic Information Systems from University College London, England and, a Bachelor of Science -Computer Science (Major) & Botany (Minor) from the University of the West Indies, Trinidad.

As a Management and Information Systems Consultant, Susan has taken Program, Project and Technical Management roles for several Business Information Systems Strategy Development, Project Risk Management, Enterprise GIS, Data Warehousing and Database implementation projects. She attributes her successes to the fact that she strongly believes in the use of structured methods and techniques for designing and deploying robust, scaleable and high performing, technical infrastructures for enterprise information systems. She is an innovative self-starter, who has developed both Program and People Management skills. Her soft skills include development of strong working relationships with staff, clients and individuals by understanding their perspectives and issues and anticipating their needs.

Susan is currently an Instructor in Business Information Systems, Management of Information Systems and Project Management, at Capilano University, Faculty of Business, North Vancouver, BC., at both Undergraduate and Postgraduate levels. She has also instructed at Simon Fraser University, Faculty of Business and the University of the West Indies – Adult Continuing Education.

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Katherine Downing MA, RHIA, CHP, PMP
Sr. Director AHIMA IG Advisors

Katherine Downing is the Senior Director IG Advisors at the American Health Information Management Association in Chicago focused on Information Governance, Privacy, Security and the Electronic Health Record. Kathy has over 20 years of experience in healthcare as a Privacy Officer, Project manager, HIM Director and IT analyst. As a Director of Patient Health Information Protection at a hospital systems' corporate office she led the creation of the Privacy Program for over 300 hospitals, surgery centers, and physician practices including training over 1000 privacy officers. She has expertise in Electronic Health Records and has worked with numerous sites during implementations.

Ms. Downing is an established speaker on diverse healthcare topics and an active author on information governance, security, privacy and legal health records. She is also an adjunct faculty member for the University of Cincinnati.

Follow Katherine on Twitter @HIPAAQueen



Shirley Wong
Executive Project Manager, Strategic Data Initiatives at the Ministry of Health

Shirley Wong is the Executive Project Manager, Strategic Data Initiatives at the Ministry of Health. In this role, she is leading the development of the Health Data Platform, a virtual data collaboration space to enable cross organizational data analysis. She has over 20 years' experience in data related IM strategy and governance in the public sector. Shirley holds a BSc, MSc in Health Information Science from the University of Victoria.

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Kathleen Addison

Senior Provincial Director – Health Information Management, Alberta Health Services

Kathleen is a Health Information Management (HIM) Professional with 40 years experience. In her current role as Senior Provincial Director, Health Information Management, Alberta Health Services (AHS), she provides strategic and operational leadership for the provincial Health Information Management Service.

Kathleen is a forward thinking innovative change agent whose career has been focused on the identification and implementation of leading practice in HIM. She has led staff and key stakeholders through significant change achieving desired outcomes which includes developing and implementing a single provincial HIM Service Delivery Model; leading multiple service locations through business process re-engineering, standardization and implementation; and the development and implementation of an Enterprise Information Management Governance Framework which has evolved into an Enterprise Information Management Program. She recently co-created a provincial governance model for clinical documentation in AHS.

Kathleen has presented at provincial, national and international conferences and has served as the Co-Chair of the Information Governance Practice Council for the American Health Information Management Association (AHIMA) from 2014 – 2016.

Kathleen is a certified member of the Canadian Health Information Management Association (CHIMA), has been on the CHIMA board since 2013 and is the current past Board Chair. Kathleen is also a member of AHIMA and COACH.



Dr. Douglas Kingsford

Chief Medical Information Officer and Executive Medical Director, Interior Health

Dr. Kingsford is Chief Medical Information Officer and Executive Medical Director at Interior Health. He is a primary care physician with an Electronic Engineering PhD in artificial intelligence, and is one of the leaders of work on EMR interoperability, data exchange and clinical care coordination in BC.

Provincially, Dr. Kingsford sits on the IMIT Standing Committee, Health Informatics Standards Standing Committee, Health Authority Integration Steering Committee, Clinical Oversight Committee, EMR Working Group and the Joint Collaborative Committee IM/IT Clinical Advisory Working Group, and is co-chair of the Information Privacy and Security Standing Committee. He is also a member of Canada Health Infoway's Digital Health Alliance Steering Committee.

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Dr. Bill Clifford
Chief Medical Information Officer for Northern Health

Bill is a family physician who is currently Chief Medical Information Officer for Northern Health. He is also site faculty lead for informatics in the Prince George UBC Family Practice Residency Program, a Board member of the Prince George Division of Family Practice and Medical Director for the Health Data Collaborative (HDC). He has had a long standing keen interest in the application of EMRs and other eHealth tools to practice and system level quality improvement. In 2014 he was recipient of the Order of British Columbia for his work with technology in health care. Prior to entering medicine, Dr. Clifford was a forester and worked with resource management tools such as digital mapping and simulation modeling which led to his interest in eHealth. Away from work, he spends time with his wife, gardening, traveling, hiking, canoeing and cross country skiing.



Shelley Browne, BSc, MHA
Executive Director, Health Information Management, PHC

Shelley Browne is the Executive Director for Health Information Management (HIM). As an accomplished health care leader, she provides strategic direction to the largest lower mainland consolidated service, employing over 1,450 staff. Innovative and visionary in her approach, Shelley has guided HIM in building a comprehensive engagement strategy with a strong emphasis on workplace culture while maintaining operational effectiveness.

Having extensive experience in working with health information systems across the lower mainland combined with direct operational leadership positions, Shelley is well positioned to advance HIM forward in adopting new and emerging technologies.

Known for her expertise in relationship management and partnerships, Shelley continues to seek opportunities to build on HIM's position as a leader in the collection, storage, and use of patient information within British Columbia. As a values-based Executive Director, Shelley emphasizes integrity, client-focused services, creating a culture of innovation and excellence, and a systems-thinking approach.

Shelley holds a Bachelor of Science Degree in Health Information Science from the University of Victoria, a certificate in LEAN Healthcare from the University of Michigan, and a Master's Degree in Health Administration from the University of British Columbia.

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Gary Poon, MA

Director, People Informatics & Systems (Former Chief Data Steward), Fraser Health

Gary provides leadership on information systems, information governance and analytics under the People & Organization Development portfolio in Fraser Health. Prior to this position, he was the Chief Data Steward under the Planning, Informatics & Analytics portfolio in Fraser Health. He was responsible for the organization's Information Governance strategy development, oversight and implementation. He also supported the establishment of Information Governance practice in different departments in Fraser Health.

Gary has extensive experience implementing data standards and governance to allow data to be used effectively for analytics and research. Before joining Fraser Health, he held leadership position at Health Employers Association of BC and worked at a major international consulting firm. Gary has a M.A. in Economics and a B.A. in Economics from Simon Fraser University

Young Lee

Partner - National Health Services, Deloitte Canada



With over 15 years of health industry experience, Young Lee is a Partner in Deloitte's Canadian National Health Services Consulting Practice and leader of the Toronto Health Transformation Consulting team. Young's work has focused on supporting system leaders, physicians and front line staff to develop their strategic directions, clinical services plans, support development of integrated care & service delivery models, facilitate decision-making, assess their operations, and identify opportunities to realize operating benefits, both in terms of service/care quality and efficiency, & support implementation. Of recent, Young has been advising individual, regional and provincial health organizations on large-scale analytics and digital transformation projects. Facing evolving policy and regulatory regimes and an understanding that longitudinal data is a critical success factor for high performing health systems, Young has been instrumental in guiding organizations through multifaceted planning and strategy engagements towards the progressive development of systems and governance models that will enable accelerated quality improvement, population health management and clinical research capabilities.

His extensive experience working with the Ontario MOHLTC, LHINs, other Provincial Agencies (e.g., Health Quality Ontario, Cancer Care Ontario, Winnipeg Regional Health Authority) and health care service provider organizations across the health ecosystem (e.g., SickKids Foundation, Medical Psychiatry Alliance) provides Young with a deep understanding of health data sets and the complexities associated with health data management and governance requirements and the key strategic issues that will be the focus of organizations' analytics team today and in the future. Recently, Young was the Engagement Partner for a shared data analytics initiative for the Hospital for Sick Children and a network of academic hospitals and university partners for secondary data use.

Young has a Master of Business Administration from the Schulich School of Business, is an Occupational Therapist and is a Certified Management Accountant.

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Chris Cooper
Director of Healthcare, Collibra

Chris Cooper is Director of Healthcare, responsible for Collibra's Healthcare industry go-to-market strategy and execution in North America.

Before joining Collibra in early 2015 to lead the healthcare team, Chris spent more than 15 years in healthcare data management as a thought leader and evangelist with leading technology vendors Informatica, Oracle and IBM. During that time, he drove the adoption of master data management, data warehousing and health information exchange technologies in large health systems across North America. Chris began his career as a network engineer, developer and technical architect before starting a successful consulting firm.

For the past 20 years, Chris has applied technology expertise and a strong belief in the power of data to improve health to consistently identify, craft and capture measurable results from data driven initiatives across the healthcare ecosystem.

Chris holds a bachelor's degree in Computer Networking from Regis University. He is most at home in the mountains of Colorado where along with his wife Cathryn, he's passed along a love of skiing and the outdoors to his two teenage daughters.



Justin Washburn
Pre-Sales Engineer, Healthcare, Collibra

Justin Washburn is a Solution Architect who works with Collibra's customers to help them find, understand, and trust their data. Before joining Collibra's healthcare team in 2016, Justin lead Master Data Management projects for healthcare, pharmaceutical, and biotech companies. Justin graduated from the University of Michigan with a degree in Computer Science Engineering in 2004.

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Louis Lannum
Senior Strategic Consultant, Agfa HealthCare

Mr Lannum is a Senior Strategic Consultant with Agfa HealthCare specializing in strategic design and program management, governance, and value realization in enterprise imaging.

Previously, Mr Lannum was the Director of Enterprise Imaging and has over 25 years of healthcare experience, including clinical and management experience in Laboratory Medicine, Pathology, Radiology and Healthcare IT. Prior to joining the Cleveland Clinic in 1999, he served as Director of Radiology and Laboratory Ancillary Services at St. Luke's Hospital in Cleveland.

As the Director of Enterprise at the Cleveland Clinic, he was instrumental in developing the enterprise imaging strategy and successfully managed the "MyPractice Imaging" team that was responsible for the strategic imaging initiative deployed across the Cleveland Clinic Health Care System including image distribution, integration, implementation and access within the EMR. The team executed on a technology and clinical roadmap that systematically integrated nearly any clinical image, regardless of its capture modality, into the medical record. Mr. Lannum's team supported the imaging data repository (VNA) and the image exchange program and is responsible for coordinating project and support of ancillary imaging systems and programs which include Women's Health, Digestive Disease, Surgical Services, Wound Care, Point-of-Care Ultrasound, and Ophthalmology.

He is a nationally recognized leader in enterprise imaging and a frequent presenter at numerous national conferences. Mr. Lannum is one of the founding members of the HIMSS-SIIM Collaborative Enterprise Imaging Workgroup and continues to serve in a leadership capacity. As a member of the Workgroup, and has coauthored several whitepapers on Enterprise Imaging.



Greg Webster
Director, Acute and Ambulatory Care Information Services, CIHI

Greg Webster is CIHI's Director, Acute and Ambulatory Care Information Services (AACIS). In this role, he leads strategy and operations for CIHI's national hospital, emergency and ambulatory care databases and clinical registries. He is currently co-lead for modernizing CIHI's data supply and access. His portfolio includes CIHI's pan-Canadian inpatient, day procedure and emergency department databases (Discharge Abstract Database, Hospital Morbidity Database and National Ambulatory Care Reporting System) and related e-reporting products, as well as CIHI's two clinic registries: the Canadian Organ Replacement Register and the Canadian Joint Replacement Register. He also provides leadership to CIHI's Patient Reported Outcome Measures (PROMs) program and aspects of CIHI's Patient Reported Experience Measures (PREMs) program. Mr. Webster has over 20 years of experience using health data, information and evidence to improve health and health care.

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